

# Privacy Notice (ex. Art. 13 EU Regulation 2016/679)

## Data Processing following Information Request via Form

### INTRODUCTION

Pursuant to Article 13 of Regulation (EU) 2016/679 (hereinafter referred to as the “Regulation”) and the current national legislation on personal data protection, we inform you that your personal data will be processed by Risparmio Casa Malta Limited, Zentrum Business Centre, Mdina Road, Qormi (Qrm) - 9010 Malta, (hereinafter referred to as the “Company”), VAT number MT 3087-2828. In this notice, we will explain the purposes and methods by which the Company collects and processes your personal data, as well as the rights you, as the data subject, can exercise.

### Data Protection Officer (DPO)

The Company has appointed PVD Consulting srls, represented by Dr. Pietro Avogadro, as the Data Protection Officer. You can contact the DPO via email at [dpo@risparmiocasa.mt](mailto:dpo@risparmiocasa.mt).

### Purpose and Legal Basis for Processing

The acquisition of personal data serves the following purpose:

- Responding to inquiries through general information requests.

Regarding the legal basis, it is based on the data subject’s consent (Article 6(1)(a) of EU Regulation 679/2016).

### Recipients or Categories of Recipients

The data collected in the context of service provision may be communicated to:

- Companies performing functions strictly related and instrumental to the operation, including technical aspects, of Risparmio Casa services. Examples include customer care providers, companies providing storage, administrative, payment, and billing services, as well as affiliated companies and/or those belonging to the RCH Group.
- Administrative and judicial authorities in accordance with legal obligations.

### Categories of Personal Data

The data provided in the form are essential for identifying the data subject and providing a response to the information indicated in the “Message” field.

### Voluntary/Obligatory Provision and Consequences of Non-Provision of Data

For the purpose mentioned above, providing your personal data is not mandatory but necessary to process your information request.

## **Retention Period**

Your personal data will be processed by the Data Controller for the time necessary for the purpose for which they were collected. After this period, your data will be removed from our records, except for any longer retention periods required by law. If no additional purposes arise from managing the request submitted via the form, the data will be deleted 12 months after the cessation of communications requested through the form.

## **Transfer of Data outside the European Union**

Personal data may be transferred outside the European Union for processing by some of our service providers. In such cases, we ensure that this transfer complies with current legislation and guarantees an adequate level of personal data protection based on adequacy decisions, standard clauses defined by the European Commission, or Binding Corporate Rules.

## **Rights of Data Subjects**

In accordance with the Regulation, you may exercise the rights provided by the European Regulation on the Protection of Personal Data 679/2016, as set forth in Articles 15 to 22. Please note that each right may be subject to limitations as provided in Article 23 of Reg. EU 679/2016. Requests can be addressed to the Company at the address Zentrum Business Centre, Mdina Road, Qormi (Qrm) - 9010 Malta, or via email at [privacy@risparmiocasa.mt](mailto:privacy@risparmiocasa.mt)